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FOR IMMEDIATE RELEASE

Atrium Health to Capture Pre-Hospital Emergency Care Records via emsHIE

Atrium Health and Golden Hour / emsCharts sign agreement to connect EMS patient records to system-wide hospital EMR regardless of the source or system

July 3, 2018 – San Diego, CA – Atrium Health care providers and partners will soon be able to send and receive bi-directional critical healthcare information for pre-hospital treatment provided by emergency responders. After significant review of available systems, Atrium Health has selected the Golden Hour / emsCharts EMS Health Information Exchange (emsHIE) solution as the standard throughout the entire Atrium Health system. emsHIE captures patient care data from Atrium Health partner EMS Agencies and first responders throughout North and South Carolina and beyond that are documenting the pre-hospital encounter using either emsCharts or another 3rd party ePCR system.

“Having access to important treatment, interventions, and other critical patient data prior to arrival at the ER enables physicians to provide the best possible care, improving critical decision making and gaining a better understanding of the patient experience while under the care of the EMS responder,” said Dr. Kevin Hutton, Chairman and CEO of Golden Hour / emsCharts. “In return, EMS Agencies will receive patient outcome data which helps them validate the services they provide and improve overall patient pre-hospital care and outcomes while also reducing labor intensive follow up tasks.”

“We searched to find a partner that could work with patient care records from multiple sources while also meeting our corporate technology standards with an easy to implement solution,” said Jason Schwebach, vice president of Atrium Health’s Mobile Medicine. “The emsHIE Platform from emsCharts meets our needs, especially in the way the process seamlessly connects the patient care records to our hospital EMR without the need for added process complexity or additional hardware.”

The emsHIE solution is part of the proven multi-tenant EMS integration platform from Golden Hour and emsCharts. It provides value to both hospitals and EMS transport agencies in many areas including compliance, handoff of patient care records, elimination of manual processes, physician transparency, and integrated analytics.

About Golden Hour / emsCharts

Golden Hour is a leader in providing advanced EMS technology platforms for Clinical Charting, Information Exchange, and Revenue Cycle. The proven EMS integration platforms include emsCharts, a leading clinical charting solution, emsHIE, a leading agnostic information exchange, and emsRCM, a leading Revenue Cycle Management platform. Golden Hour is also the leading billing and reimbursement provider within the air medical transportation industry. While utilizing these integrated technology platforms, Golden Hour has compliantly billed and collected billions of dollars on behalf of both air and ground medical transport programs. Golden Hour and emsCharts support over 75% of the air medical industry, and over 15% of the ground EMS transport industry, with its patient care documentation services. For more information, visit www.emsCharts.com and www.GoldenHour.com.

About Atrium Health

Atrium Health, previously Carolinas HealthCare System, one of the nation's leading and most innovative healthcare organizations, provides a full spectrum of healthcare and wellness programs throughout the Southeast region. Its diverse network of care locations includes academic medical centers, hospitals, freestanding emergency departments, physician practices, surgical and rehabilitation centers, home health agencies, nursing homes and behavioral health centers, as well as hospice and palliative care services. Atrium Health works to enhance the overall health and well-being of its communities through high-quality patient care, education and research programs, and numerous collaborative partnerships and initiatives.

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